



Specialty Coatings

"Protecting Your World!"

**Call Today!
360.568.3720**

CUSTOMER SATISFACTION SURVEY 2007

We would be grateful if you could take a few minutes to review the survey questions and circle the appropriate grade on a scale of 1-5 (1 being "Poor" and 5 being "Excellent"). If you feel there are any areas important to you that we have not addressed, or if you have specific comments or suggestions, please note them in the space provided below. You may use the enclosed envelope or FAX your response to 360-568-3749.

We thank you in advance for your time to respond.

		RATING				
		Poor	Satisfactory			Excellent
		1	2	3	4	5
1	Did we keep the commitments and promises made to you?	1	2	3	4	5
2	How would you rate our responsiveness to your special requests and unique requirements?	1	2	3	4	5
3	How would you rate the quality of our product?	1	2	3	4	5
4	Did we schedule your application to meet your needs?	1	2	3	4	5
5	Did we support the key requirements of your specialty coatings needs?	1	2	3	4	5
6	How would you rate our professionalism and customer service?	1	2	3	4	5
7	How would you rate our product knowledge?	1	2	3	4	5
8	How would you rate our location?	1	2	3	4	5
9	How would you rate our pricing?	1	2	3	4	5
10	How would you rate our facility?	1	2	3	4	5
11	How would you rate AIM Specialty Coatings in comparison to other company's offering similar services?	1	2	3	4	5

Comments:

Are there any particular needs you would like to see us add to our list of services? *If yes*, would you please identify those below so we may consider your wishes?

Name (Optional) _____